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News



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ICF OFFICIAL MONTHLY NEWS BULLETIN

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Shri. Ashwani Lohani, IRSME, has been appointed as Chairman, Railway Board (Ministry of Railways) and ex-officio Principal Secretary to Government of India vice **Shri. A.K.Mital**. He assumed charge of his new assignment on 24th August, 2017. Prior to this assignment, **Shri. Ashwani Lohani** was serving as Chairman and Managing Director, Air India.

After assuming charge, **Shri, Lohani** held a high level meeting with the Railway Board Members. Later, he also addressed the officers & the staff of Railway Board.

He has worked in various faculties in Ministry of Railways as CAO/IROAF, CME/NR, DRM/Delhi, Director/National Rail Museum, New Delhi. He has worked in the South Central, Eastern, Northern Railways, DLW and ICF.

Lohani also held various posts like Director in the Ministry of Tourism, Government of India, CMD of India Tourism & Development Corporation and MD of Madhya Pradesh Tourism.

ACADEMIC EXCELLENCE :

- ◆ Qualified Chartered Mechanical Engineer from I.Mech.E (UK).
- ◆ Degree equivalent in Electrical Engineering from Institution of Engineers, India.
- ◆ Degree equivalent in Metallurgical Engineering from Institution of Engineers, India.
- ◆ Degree equivalent in Electronics & Telecommunication Engineering from Institution of Engineers, India.
- ◆ Fellow of the Institution of Engineers, India.
- ◆ Fellow of the Chartered Institute of Logistics & Transport.
- ◆ Gold Medalist in Metallurgical engineering.
- ◆ Limca National Record received in 2007 for the four engineering degrees.

AWARDS/ACCOLADES RECEIVED:

- ◆ "Ashwani Garden" created at Patratu, Bihar in 1989.
- ◆ National Award for Outstanding Performance, Ministry of Railways in April 1996
- ◆ Featured as "Man of the Week" in the Week magazine 21st July 2002 issue.
- ◆ PATWA International Young Achievers Award at Berlin in March 2007.
- ◆ Madhya Pradesh State Tourism Award "Icon of Change" in May 2010.
- ◆ Life Time Achievement Award in Tourism in September 2010.
- ◆ Art Moda Kala Samman in May 2011.
- ◆ "Eminent Engineer" award by Institution of Engineers India in September 2013.
- ◆ "Excellence in Governance" award in November 2013.
- ◆ Felicitated by ASSOCHAM in March 2014 for Excellence in Tourism
- ◆ Lifetime Award - India Pride awards.

THREE MAJOR PUBLIC SECTOR TURNAROUNDS TO HIS CREDIT.

- ◆ Turnaround of the India Tourism Development Corporation in the year 2002-03 as its Chairman & Managing Director.
- ◆ Turnaround of Madhya Pradesh State Tourism Development Corporation as its Managing Director (2004-05 & 2006-09) and achieving corporate excellence.
- ◆ Operative turnaround of Air India in 2015-16 followed by 2016-17.

ASSOCIATION WITH HERITAGE & PRESERVATION MATTERS

- ◆ Revival of the National Rail Museum, New Delhi. Brought rail heritage in focus.
- ◆ Setting a Guinness World Record in 1998 by running the Fairy Queen Express hauled by the oldest working steam locomotive in the world.
- ◆ While working as the Director of National Rail Museum, successfully piloted the nomination of the Darjeeling Himalayan Railway that was declared as a world heritage site in 1999. Also actively involved with declaration of Victoria Terminus as a World Heritage site.

- ◆ While working as the Director (Tourism) GOI & CMD/ITDC, successfully piloted the nomination of the Mahabodhi Temple, Bodhgaya that was declared as a world heritage site in 2002.
- ◆ Spearheading preservation of live steam locomotives and generating public affection for the same as the Founder and Working President of the Indian Steam Railway Society.
- ◆ Life Member, Museums Association of India
- ◆ Resurrection and positioning of Rewari Heritage Steam Shed as the finest steam heritage destination in the world.
- ◆ Had been actively associated with ASI in developing heritage sites in state of MP.

He has set many firsts in the country in the field of application of Information Technology for tourist facilitation and museum management.

Since setting a Guinness World Record in 1998 for running the oldest working steam locomotive in the world, he has been spearheading the steam preservation and revival movement in the country. He is a life member of the Institute of Rolling Stock Engineers and the Museums Association of India and the Founder cum Working President of the Indian Steam Railway Society. He has written over seventy articles and columns on a variety of subjects in magazines and newspapers of national repute. He has also authored four publications namely, a coffee table book titled "Smoking Beauties"(March 2004), a book on management titled "Winning at Work against all odds" (Jan 2006), a comprehensive report on "Rail Heritage & Tourism" (Jan 2006) and a comprehensive report on "Steam Heritage Tourism (July 2002).

Dear Colleagues,

It is with immense pride that I share with you my happiness on assuming the position of Chairman, Railway Board. This is not only an onerous responsibility but also a challenge being the administrative head of this great organization, which is also the lifeline of the nation. At this critical juncture when we are facing a serious issue with the image perception of the railways, I expect all my fellow Railwaymen to pitch in wholeheartedly to set this perception right. I am sure, with your cooperation, we will be able to achieve and re-establish the pristine glory of the brand Indian Railways.

Indian Railways is indeed a great organization. The largest employer in the world under a single management, we are the wheels on which the nation moves. Spreading from Kanyakumari in the South to Baramulla in the North, Dibrugarh in the East to Okha in the West, this great monolith indeed touches almost the entire length and breadth of this great nation and thereby the lives of almost all the citizens of this nation. The sincerity, dedication and professional capability of the railway employees, both officers and staff, is indeed unparalleled. It is the men on the field who, regardless of their personal inconveniences and hardships, ensure that the wheels of the Nation keep moving surely and safely. This is what makes the Indian Railways

the most visible symbol of dynamic delivery in our country.

After spending over 41 years with the railways, this appointment as the head of the railway family has touched the inner core of my heart and makes me extremely grateful to the almighty. Besides being a humbling moment, it also strengthens my resolve to put in my life and soul for the welfare and the forward march of this great organization.

The great Indian Railways has suffered a serious dent in the recent past due to certain unfortunate incidents. Such incidents often overshadow the great work that this organization performs day in and day out. Let us, therefore, resolve to bring about an all-round improvement in the working of the railways so that we are able to satisfactorily meet the hopes, expectations and aspirations of the vast multitude.

SAFETY shall always remain our principal focus area. We have to always be on our guard to ensure the highest level of safety in train operations and instill a renewed sense of confidence in our esteemed passengers.

CLEANLINESS at stations and on trains is another area that is crying for attention and often contributes to our image. Similarly quality of CATERING and LINEN on trains is also an area of serious concern. We have to work in a mission mode to bring about quantitative and qualitative improvements in a very short time frame in these areas, while at the same time not losing sight of the fact that the railways needs an overall improvement to achieve total customer satisfaction.

Our Operating Ratio needs to be brought down considerably, not only by reducing expenditure but by increasing freight loading and also finding other means of non-conventional revenue generation to achieve a spurt in revenues.

I have always believed in the supremacy of the human resource. For me my employees, not the customers, come first. For, it is my firm conviction, that a contented and happy employee is the prerequisite for the success of any organization. And this great organization is no exception. I would therefore, expect employee welfare to be the core concern of all Railwaymen.

At the same time we also have to deal with the evils of corruption, sexual harassment at work places and alcohol abuse while on duty. These are social evils and need to be dealt firmly with an iron hand.

I personally believe in avoiding any frills in the form of bouquets, gifts, lavish celebrations, excessive protocol etc. These divert our attention from our primary responsibilities, hard core work and severely damage the organization also. Our focus needs to be on deliverance and deliverance alone. We also have to reform our processes, many of which have, with passage of time, become so complicated that they seriously hamper work. That remaining busy is not deliverance is a thought that also needs to be imbibed.

This is my personal appeal to all my fellow Railwaymen to put in their best effort to restore the old glory of the lifeline of the nation – the great Indian Railways.

Jai Hind

ASHWANI LOHANI....



'Trains Park' in front of ICF Shell admin building was inaugurated by **Shri. C.D.Suresh Kumar**, JE, in the presence of ICF's team of Officers and Staff on 31.07.2017.



Innovation open house meeting was held on 02.08.2017 at Chintan Sabha Grah.



Renovated settlement record room was inaugurated by **Shri. M.Kannan**, Ch S&WI, on 09.08.2017, in the presence of ICF's team of Officers and Staff.



Training on Emergency Response Care was conducted by **Dr. Alfred Rupak** from Safety Circles Pvt. Ltd, on 09.08.2017 & 10.08.2017, at AWTIAuditorium.



The Art & Sculpture camp, "An August Collective" Trains from Chennai, was held on 12.08.2017.



71st Independence Day was celebrated at ICF on 15.08.2017. GM unfurled the national flag and accepted the guard of honor by RPF contingents. Pension calculation sheet with the revised pension was issued for the first time in Indian Railways to the pensioners on the day. Tree plantation was carried out in North and East colony.



Sadbhavana Diwas was observed at ICF on 19.08.2017. Pledge was administered by CME to the Officers and Staff of ICF.



Renovated ward at shop-30 was inaugurated by **Shri. I.Venkata Rao**, SSE, on 23.08.2017, in the presence of ICF's team of Officers and Staff



New Locker room at Shell depot was inaugurated by **Smt. K.Visalakshmi**, Ch.OS, on 23.08.2017, in the presence of ICF's team of Officers and Staff.



Integral Tennis Academy near Padi was inaugurated on 24.08.2017 by **Shri. Ramesh Krishnan**, Former Indian Davis Cupper in the presence of ICF team of Officers and Staff



To commemorate 75th Anniversary of the Quit India Movement 'New India Pledge' was administered by CME to the Officers and Staff of ICF on 26.08.2017.



Badminton Court at North Colony was inaugurated on 28.08.2017 by **Shri. Pothipogudurgaiah**, Sr.Technician in the presence of ICF's team of Officers and Staff.



Renovated Electrical Repair Shop at Shop-86, Furnishing Division, was inaugurated on 28.08.2017 by **Smt. S. Krishnaveni**, Technician/Gr.I, in the presence of ICF's team of Officers and Staff.



New Storage ward in J-Shed was inaugurated on 28.08.2017 by **Shri. K. Selvanayagam**, OS, in the presence of ICF's team of Officers and Staff.



Complete switch over to LED lighting in Shell factory was dedicated on 28.08.2017 by **Shri. S.Sekar**, Sr.Tech, Shop-45 in the presence of ICF' team of Officers and Staff



Volley Ball court at South Colony was inaugurated on 31.08.2017 by **Shri. E.P. Balakrishnan**, Sr.Technician in the presence of ICF's team of Officers & Staff

PERSON OF THE MONTH - JULY 2017



R.Purusothaman,
Helper/ Shop-48 / Shell



I.Thirunnavukarasu,
JE/Shop-35 / Furnishing



P.Charmily,
SSE/Works/Furnishing/General

OFFICIAL POSTINGS

Name S/Shri/Smt	Previous	Present
S.K.Bose	RITES/ER	Leave (CPM)
Dr V.Dhamodhara Raj	Sr. DMO/ICF	Additional CMS/ICF
K.Thiagan	SME/Training*	Principal/TTC
K.Paneerselvam	ACMT/S	SCR
G.Mathivanan	ACMT/F	+ACMT/S
Jayashree KPritham	LO/S.Rly	+LO/ICF
K.C.Prakasam	AWM/SM/S	+APE/PR/S

The post of SME/Training re-designated as Principal.

Inter departmental Badminton matches were held from 21.08.2017 to 24.08.2017.

Men's: Winner- Mechanical Dept, Runner – stores Dept

Women's: Winner – Civil Engg, Runner – Security Dept

ICF Pension Adalat will be held on 15.12.2017. Pensioners may send their grievances if any, to **Smt. Hema Ramesh**, APO/R, ICF, Chennai-38 before 31.10.2017.

In connection with Rajbhasha Utsav 2017, "Rajbhasha Exhibition" will be held on 14.09.17@15.00hrs at TTC.

We deeply mourn the sudden demise of the following staff

Sl. No.	Name	Designation	Pay Unit Shop / Office
1	Venkateswaralu	Sr.Tech/Carp	Shop-30
2	Chandrasekar	Tech-1/Welder	Shop-26
3	Ravi Kumar	Inspr Gr-I/Paint	Shop-82
4	Boobalan	Helper	Shop-18

RAILWAY BOARD CIRCULARS

RBE 72/2017: Filling up of DR Quota vacancies through GDCE-eligibility of Staff in same Grade Pay/Pay Scale

RBE 73/2017: Minimum Educational Qualification for Recruitment of Staff from Open Market in Level-1 of the pay matrix of 7th CPC.

RBE 74/2017: Reckoning of pay element for fixation of pay of running Staff in stationary posts in Group 'B'.

RBE 75/2017: Grant of Fixed Medical Allowance (FMA) to the Railway Pensioners/Family Pensioners.

RBE 77/2017: Discontinuance of Family Planning Allowance for of small family norms.

RBE 78/2017: Revision of Additional Relief on death/disability of Government servants covered under NPS

RBE 79/2017: Availability of option for fixation of pay on promotion from the Date of Next Increment (DNI) in the lower post and method of fixation of pay from DNI, if opted for, in context of RS(RP) Rules, 2016

RBE 80/2017: Grant of Transport Allowance to Railway employees.

RBE 82/2017: Grant of Non-Practicing Allowance (NPA) at revised rates to IRMS Officers.

RBE 83/2017: Revision of pension of pre-2016 pensioners/family pensioners in implementation of Government's decision on the recommendations Of the Central Pay tables.

RBE 84/2017: Revision of rates of Daily Allowance to Railway employees on tour

RBE 85/2017: Decision relating to grant of Additional Allowance to Running Staff

RBE 86/2017: Grant of Special Train Controllers' Allowance to Section Controllers and Deputy Chief Controllers.

RBE 87/2017: Grant of Risk and Hardship Allowance for Track Maintainers of Indian Railways.

RBE 88/2017: Special (Duty) Allowance for Railway Employees serving in the North Eastern Region & Ladakh

RBE 89/2017: Revision of Rates of Conveyance Allowance to Railway Employees

RBE 90/2017: Abolition of Special Compensatory (Hill Area) Allowance

RBE 91/2017: Grant of Special Compensatory Allowances subsumed under Tough Location Allowance.

RBE 92/2017: Revision of the rate of coal pilot allowance

RBE 93/2017: Revision of the rates of Cycle (Maintenance) Allowance

RBE 94/2017: Revision of pension of pre-2016 pensioners/family pensioners in implementation of Governments decision on the recommendation of the 7th CPC

RBE 95/2017: Grant of Hard Area Allowance to Railway employees posted in the Nicobar Group of Islands and Islands of Union Territory of Lakshadweep other than Kavaratti & Agatti

RBE 96/2017: Grant of Transport Allowance to Railway employees

RBE 97/2017: Transfer of sports persons on request from one seniority unit to another unit against DR quota

RBE 98/2017: State Railway Provident Fund - Rate of Interest during the period July' 17 to Sep' 17

RBE 99/2017: Revised methodology for fixing the pay of Running Staff category in 7th CPC scales.

RBE 100/2017: Permission to Travel by Airlines other than Air India.

RBE 101/2017: Enhancement of Constant Attendant Allowance.

RBE 102/2017: Eligibility of divorced daughters for grant of family pension clarification regarding.

RBE 103/2017: Travelling Allowance Rules.

RBE 104/2017: State Railway Provident Fund – Rate of Interest.

RBE 105/2017: Minimum educational qualification for recruitment of staff from open market in level -1 of pay matrix of 7th PC.

RBE 106/2017: Revision of the rates of Break down Allowance.

RBE 107/2017: Guidelines on leave and voluntary retirement of Railway servants in light of the provisions of the Section 47 of Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995.

RBE 108/2017: National Holiday Allowance.

RBE 109/2017: Abolition of Allowances.

RBE 110/2017: Special Level Crossing Gate allowance to track maintainers.

RB-TC II/2910/2017/Flexi fare-Modification dt 02.8.2017: The facility of modification of tickets booked on PTO/Concession orders should be permitted in Rajdhani type trains.

Quizz Corner

1. Which Chief Minister of Tamil Nadu played a major role in establishing ICF at Chennai?
2. Who was the Minister of Railways when ICF was inaugurated?
3. What is the name of the recently inaugurated ICF Sr. Institute?
4. When was the first shell rolled out from ICF?
5. When was furnishing factory inaugurated?

ICF CIRCULARS

AC17: Introduction of special leave connected to inquiry of sexual harassment.

AC18: Discontinuance of 'Natural Calamity Advance'.

PB/CBS/ON-LINE dt 29.08.2017: Online application for salary certificate/ Annual salary certificate received before 14.00 hrs will be processed and made ready by the evening of the same day. Online application for regularization of VCPF received till 21st of will be effected in the same month.

PB/LW/SBF/110/30/Vol.III dt 04.08.2017: Scholarship for wards of employees in GP Rs. 2400/- and below (Level 1 to Level 4 as per 7CPC).

PB/LW/SBF/110/12/XIII dt 03.08.2017: Technical scholarship from SBF for 2017-18 employees in GP above Rs2400/- (Level 5 and above as per 7CPC).

PB/LW/226/CC dt 17.08.2017: Shri. K.Ravi, AEN/Fur, has been posted as Chairman for East Colony committee.

PB/LW/257/Vol.XI dt 31.07.2017: Family Planning Allowance, Sumptuary allowance and Vigilance (Special) allowance have been abolished w.e.f 01.07.2017.

Elections for the Jr.institute and Sr.institute managing committee will be held on 23.09.2017 from 08.30hrs to 13.00hrs. Counting of votes on the same day @14.30hrs. **Shri.P.R.Viswanathan**, Dy.CPO, is nominated as the Chief Election Officer, **Shri.G.Araselvan**, APO, as Election Officer for Jr. Institute and **Sri. A.R.Suthakaran**, APO, as Election Officer for Sr. Institute.

PB/LW/268/KM/VolIV dt 26.08.2017:

Charges for three ICF Marriage Halls after implementation of GST

Employees:				
Name of the Mandapam	Rent Rs.	Security Deposit Rs.	GST Rs.	Total Rs.
Thiruvalluvar	10000	40000	9000	59000
Tholkappiar	5000	10000	2700	17700
Kambar	5000	10000	2700	17700

Outsiders:				
Name of the Mandapam	Rent Rs.	Security Deposit Rs.	GST Rs.	Total Rs.
Thiruvalluvar	100000	80000	32400	212400
Tholkappiar	45000	40000	15300	100300
Kambar	35000	40000	13500	88500

PB/LW/172/HH/Vol.II dt 02.08.2017:

In Udhagamandalam, Courtallam and Kodaikanal holiday homes, many of the old items have been replaced with new ones. In Udhagamandalam and Kodaikanal, Induction stove and LED TV with set top box provided.

DoPT No.A-27012/03/2017-Estt.(AL) dt 16.08.2017

Special Allowance for child care for women with disabilities.

DoPT No.A-27012/02/2017-Estt.(AL) dt 16.08.2017

Grant of Children Education Allowance.



71st Independence Day was celebrated By St John Ambulance at ICF Hospital on 15.08.2017



Art and craft exhibition was arranged by I.C.F. Silver Jubilee Nursery & Primary school, on 18.8.2017. Varied talents of students, teachers and parents were showcased in three rooms. ICF schools chairman, secretary, **Dr. Avanjali Dash**, member of ICF women's organization, visited the exhibition and praised the efforts made by the teachers, parents and students.



I.C.F. Silver Jubilee Nursery and Primary School celebrated 71st Independence day with high spirit. Flag hoisting was done by the school's chairman Shri.D.P.Dash, CEE/QC&C. New Lab "RAINBOW MATHS LAB" was inaugurated by Dr. Avanjali Dash, who appreciated the efforts put in by the kids and teachers. Shri. P.Viswanathan, Dy.CPO & Secretary, appreciated the team work in organising the lab. This was followed by sapling plantation by the Chairman, Dr. Avanjali Dash and Secretary for the remembrance of Independence Day.

Gurukulam (ICF Schools) Imparting Education for Students

We have heard tales from our grandparents about the education system of ancient days where children were taught about education, morals and war skills under the trees at gurukulam. Education for children under the trees at the old era has now moved to air-conditioned classrooms. Though the scenario has changed, the concept of education remains the same as per the needs. It is the dream of every parent that their children should soar high and bring laurels to the country and family as well. To rise up in life and to earn name and fame, it becomes the duty of the parents to give the best education for their children.

Our organization has 4 schools in our estate viz ICF Silver Jubilee Primary and Higher secondary school (management schools) and ICF Primary and Higher Secondary school (aided schools). However, a managing committee consisting of ICF Officers monitors the functioning of all the schools. Up to late 80's, our schools had more children of ICF employees and later after the rapid growth of other schools in the local vicinity the employees started admitting their children in the surrounding schools, thereby diluting the charm of our schools. To revamp and regain the lost glory, the committee had started focusing on developing the schools in all aspects and it has yielded fruitful results.

ICF Silver Jubilee Primary & Nursery School: As we enter, a kid's play arena can be seen and it has been provided with play equipments like slide, swing, see saw, merry go round, etc. to attract the preprimary class children. The school has a spacious area with buildings constructed on straight lines and the vast vacant space in the middle gives a beautiful look. The compound wall has paintings brushed by the parents which give a pleasing appearance. The children can walk into their classrooms on the neat pathway laid for them to walk with ease. There is a library called "Books on Wheels" for the use of children and teachers. A new math- lab was inaugurated on the Independence Day for the benefit of children. When they see the abacus, clocks and measures with their eyes they can easily understand the concept. The teachers as a team celebrate colours day, value day, flowers day, art & craft day, etc to educate the children practically and systematically by explaining the importance of the day.

ICF Primary School: This school was shifted from East Colony to the present premises a couple of years ago. At present the strength of the school is around 120, where the underprivileged children from the vicinity are studying. Though the employees' children are not imparted education in this school, ICF is supporting this school for the benefit of the underprivileged. Due to change of location, the children were facing difficulty in

commuting. In order to overcome the hurdle, the school managing committee and the teachers have jointly arranged a vehicle for transportation. New benches and tables were provided recently for the usage of children. A computer lab is functioning to teach basics of computers to the children. A garden has been provided, where medicinal plants and vegetables are grown by the children and the idea is to teach them about the importance of living along with the nature. The recently inaugurated library has a variety of books according to the need of the primary children. As elementary education along with good ethics is required for the children at the budding stage, the committee concentrates a lot on these schools with utmost care. Deep rooted and well nurtured plants always grow well.

Promotion to Higher Secondary in the next edition.....

M.G.Shankar, PRO



Selvi. S.Priyanga, T.No 93/8858, Act Apprentice, 2013-16 batch, has scored 658/700 marks and secured I-Rank in Electrician trade in All India Trade Test.

Winners of Zonal Hindi competitions

Essay Writing: 1. Santhosh Kumar, CE's office, 2. B. Jayalalitha, Accts Asst, 3. E. Sampathkumar, JE/IT.

Elocution: 1. Anbarasi Dyna Chelladurai, Jr. Steno/Accts, 2. Deepak Kumar, JE/54, 3. Rajnikant Mishra, SSE/Plg/F

Poetry Recitation: 1. Seetha Krishnan, Ch.OS/CWE/S, 2. Pankaj Bandu Jadhao, Sr. Clerk/CWE/S, 3. V. Padmavathi, OS/MPOF.

1st Prize 5000/-, 2nd Prize 4000/-, 3rd Prize 3000/-

EMPLOYEES RETIRING on 30 th September 2017			
Sl. No.	Name	Designation	Pay Unit Shop / Office
1	Venkatesan.N	Tech-I	10
2	Chandraprathapan.D	Sr Tech	13
3	Venkataramana.G	Sr Tech	14
4	Pothipogudurgaiah.	Sr Tech	15
5	Rajendran.B	Sr Tech	18
6	Premkumar.K R	Sr Tech	21
7	Sundaramurthy.R	Sr Tech	26
8	Vijayan.D	Sr Tech	40
9	Sekar.S	Sr Tech	45
10	Sagunthala.D	Tech-I	45
11	Jacob Jose	O.S	PB
12	Francis Jevier.K	Sr Tech	28
13	Rajendran.D	Sr Tech	30
14	Viswanathan.P	Tech-I	30
15	Mohan.N E	SSE	32
16	Krishna Veni.S	Tech-II	85

We wish them A Happy & Peaceful Retired Life!



The 1000th LHB shell LS DD- 129 was lifted on 30.08.2017.

An Epoch Memory



Hon'ble Chief Minister of Tamil Nadu **Mr. K. Kamaraj**, visited the ICF on 03.12.1954

ICF Hospital: On the road of development

ICF Hospital is one of the critically acclaimed Divisional Railway Hospitals, which provides medical service to around 27,500 ICF families. It was started as a health clinic long back and subsequently it was upgraded as a full-fledged hospital. A team of 16 Railway Medical officers, 2 Contract Medical Doctors and 6 Special Consultants led by CMO are serving the ICF community.

The motto of ICF hospital is to provide hassle-free medical services to the patients with the use of the most modern medical equipment and development of infrastructure. Right now, the hospital is providing inpatient and outpatient care to its beneficiaries.

Out patients department provide services according to the convenience of the patients. It runs separate clinics for men and women and an exclusive clinic is also functioning to take care of the retired employees. Besides, special clinics for dental, psychiatry and diabetics are made available to focus on the actual need of the patients.

For the benefit of patients who prefer Indian medicines, an Ayurvedic and a homeopathy clinic are run. An all set casualty ward is functioning round the clock to handle emergency cases and it is equipped with a minor Operation Theatre.

Inpatient department includes specialties like General medicine, surgery, gynaecology & obstetrics, ophthalmology, dermatology, orthopedics, anesthesiology and super specialties like plastic surgery, oncology, urology, vascular surgery, surgical oncology and surgical gastro enterology, Hepatobiliary surgery and laparoscope surgery.

Recently there are numerous developments in the infrastructure of ICF Hospital which will certainly enhance the satisfaction of patients. Installation of centralized air conditioner escalates the comfort of patients especially in summer season and it maximizes their sleep which is an essential requisite for healing process. Changing and restructuring of housekeeping services ensured the cleanliness of the entire hospital premises. Equipping the wards with new cupboards, cushioned chairs and painting of old equipment shifted the aesthetics of hospital in a positive direction.

Furnishing the ward with alluring curtains for each bed along with the change of new mattresses, pillows and bed sheets have made the ward look more attractive on par with private hospitals. All the wards are now equipped with modern emergency cots which assist in providing quality emergency care even during shifting of patients.

Switch over from CFL lamps to LED lights has made the hospital brighter and eco friendly. It helps us in a huge way in terms of energy saving. Installation of CCTV cameras in front of the hospital is a remarkable move towards ensuring security. Introduction of new ambulance van has resulted in easy and safe transport of patients. Launching of new 'RO PLANT' provides safe and purified drinking water for which the patients were longing.

Computerized token system developed by Team ICF has shortened the length of queue, as well as the waiting time. Computerization of the entire laboratory including delivery of reports made the services hassle-free and accurate. **Contd....**

-SuseelaChandrasekaran/Ch.Matron